



JAG assessment in progress

What does this mean?

JAG is a programme that supports endoscopy services to deliver the best quality care possible. A JAG assessment team will be visiting the service today to speak with staff and patients.

You may be asked for your views on the service and the care they provide. You do not have to provide feedback on your experience but if you choose to it will be treated confidentially, so please be as honest as possible. Please be reassured that your feedback will not affect the care you receive.

If you have any questions, please speak to a member of the endoscopy service staff or to the assessment team.

Thank you for providing feedback and helping improve patient care.

